

2022

(February)

COMMERCE

(Honours)

(Principles and Practice of Management)

(BC-102)

(Under Revised Syllabus)

Marks : 75

Time : 3 hours

*The figures in the margin indicate full marks
for the questions*

1. Explain the contribution of Henry Fayol towards developing management theories. Is it relevant in today's business context? Justify. 12+3=15

Or

What is meant by professional ethics? What are the sources through which ethical or unethical behaviour is developed? 5+5+5=15

2. What do you mean by planning premises? How are they important in formulation and implementation of plans? 3+12=15

22D/16

(Turn Over)

Or

"One can delegate authority but not responsibility."

Explain the terms in the above statement and examine how far this statement is true. 15

3. Make a comparison between theories of Herzberg and Maslow. Which of these two theories do you prefer in Indian context? Give reasons. 8+7=15

Or

(a) "A good leader is not necessarily a good manager." Discuss this statement and compare leadership with management. 10

(b) What are the qualities of a charismatic leader? 5

4. (a) Define control. Explain the steps involved in the process of control. 2+8=10

(b) What is meant by span of control? 5

Or

What is 'budgetary control'? What are its benefits and limitations? 3+6+6=15

22D/16

(Continued)

(3)

5. (a) Define conflict. Explain the features of conflict. 2+6=8

(b) Are organizational conflicts always dysfunctional? Explain. 7

Or

Distinguish between formal groups and informal groups. What are the various stages of group development in an organization? 5+10=15
